# Promoting Your Products through the Web An Introduction to Making a Presence on the Internet

Scott Bagley
National Network of Forest Practitioners

Session: Going Beyond a "Message in a Bottle" – Marketing Services that Help the Bottom Line

Lands for Tomorrow Conference Farmville, VA June 29, 2011



Alternate title:

# No Chain on the Bar: Websites that Don't Cut It

and how small investments can make a big difference

Scott Bagley
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- Creating jobs in sustainable forestry by supporting small businesses and organizations
- Learning and support network
- Based in Athens, Ohio with staff around country
- Variety of programs and services



Variety of programs and services











 All geared toward making small forest enterprises more viable and profitable, leading to sustainable livelihoods in rural communities



- NNFP Web HELP Services
- Marketing assistance focused on web marketing and rural-urban linkages
- Closely tied with <u>www.sustainablewoods.com</u>





## Goals of our web services

 Increase capacity, among producers, to undertake web marketing and SEO action

 Increase traffic to small wood producers' sites by providing supporting infrastructure



# Why the Internet? It's Taking Over!

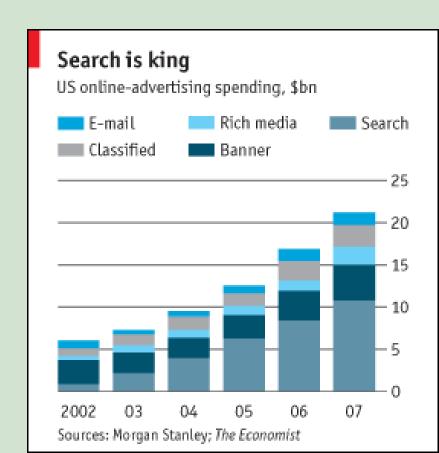
- Internet use among 18 year olds and younger is approaching 100 percent
- 18- to 34-year-olds:
  - o Use the internet (46 percent)
  - o Watch TV (35 percent)
  - o Read a book (7 percent)
  - o Turn on a radio (3 percent)
  - o Read a newspaper (also 3 percent)

    Read a magazine (less than 1 percent)

# Advertising is certainly an option, but can you afford it?

US Internet
 Advertising Sales top
 \$20 Billion (Thousand million)

 Over \$10 Billion on Search!



# 4 Things You Can Do to SUCCEED!

**Topic 1:** Say what you have

**Topic 2: Manage your site** 

**Topic 3:** Be search engine friendly

Topic 4: Be unfriendly to hijackers





# Say what you have

**Bird sanctuary?** 

Can I tell what you have in 1 second or less?







#### Categories

Canoe Accessories Canoe Backrests Canoe Seats Canoe Yokes & Thwarts

#### Information

Home/About EI Contact Us Privacy Notice Shipping & Returns

#### Search



#### Who We Are and What We Do

Essex Industries is one of the largest manufacturers of quality ash and cane canoe seats and accessories. We have been supplying our products to canoe manufacturers and retailer for the past twenty-five years. Our customer base spans the U.S., Canada, and abroad.

We are the vocational component of Mountain Lake Services. Our facility includes an extensively-equipped woodworking shop, cutting and sewing machinery, and 15,000 square feet of production space in two plants, with additional storage space available. Our highly trained staff and employees work with pride in our woodshop, finishing, assembly, and warehousing areas to fulfill orders in a timely fashion.

Our products' construction is guaranteed through normal wear and tear. All our canoe seats, backrests, yokes, thwarts, and accessories incorporate these quality materials and processes:

- . K.D. durable white ash lumber
- · Mortise and tenon joinery, with West System epoxy
- Stainless steel (or galvanized steel, where applicable)
- UV-resistant polyurethane clear varnish

Our retail catalog is displayed here for your review, divided into four categories:

Do your images communicate a clear message?

Or did you just find a good picture?





# **OLD SITE**



#### **MESSAGE:**

# It's all about US!



# **NEW SITE**



**MESSAGE:** 

You Want This!



# Manage your Website

Is the content on your website locked up?

- 1. Development company
- 2. Flash developer
- 3. Developer missing or unresponsive?
- 4. Do you even know where your website is?

### **How to Be the Boss**

- 1. Be actively involved in the planning.
- 2. Get references and ask questions
  - Does the developer explain the work in English?
  - Does the developer try to keep you out of your own site?
  - Is the developer hostile to second opinions?
  - Is the developer responsive?
  - GET A SECOND and third OPINION!





- Programming Setup and install Drupal CMS:
- Programming Create CSS/XHTML code: \$1,800
- Programming Basic SEO:
- Creative Blueprint, Layouts, Content:
- Annual Hosting of the site:

Please note that photography is not included.

Estimated cost: \$10,650 - \$11,850

Second and third opinion: this site should not cost more than \$3500.00



\$3,500

\$1,000

\$ 550

\$3,800 - 5,000

# You have what they want – NOW GET THEM THERE

- Plan your website for Search Engine friendly content
- 2. Know the strategic SEO areas of your website
- 3. Plan your keywords to match what viewers want
- 4. Hire developers that understand SEO

# Search Engine Optimization (SEO)

- Make your site easier for Google (et al) to "find"
  - 85% of web traffic comes from searches!
  - 62% of customers never look beyond the first "page" of results
  - The majority of users will click the first link if it appears to meet their needs.



# "A web site without SEO is like a chainsaw without a chain."





# You have what they want – NOW GET THEM THERE

- Plan your website for Search Engine friendly content
- 2. Know the strategic SEO areas of your website
- 3. Plan your keywords to match what viewers want
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# TITLE TAGS: EXAMPLE OF A STRATEGIC AREA OF YOUR WEBSITE





### Don't Let your Site become "Abandoned"

If you don't think your website is important enough to update,
Google won't treat it as important either.



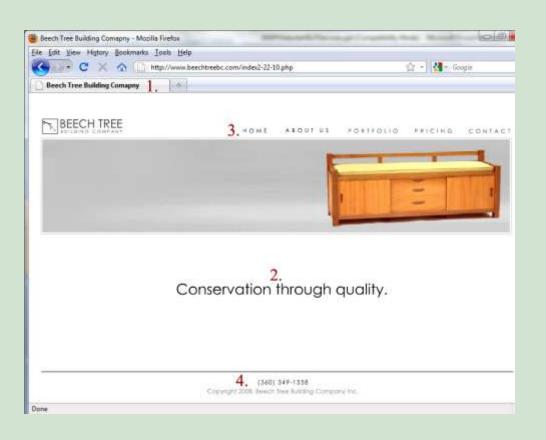
### Screenshot from 5/16/10



Until recently, the listings were often over a year old. They are a local newspaper. They were selling their "web development services in their community.

They didn't plan the staffing time for updates – and got too busy.

# Beautiful, but not a thing for Google to catalog



Bad construction materials for search engines:

Flash and images



### Old software, old skills = Hacked website

- How long has it been since you checked your stats and the files on your website?
- If there is old software installed on your site, your site is easily hacked.
- Hacked means that someone could be using your site as a spam machine.
- How would you like your site to rank well for Cialis?



# SEO Example 1

Big City business, with more money than sense

 This company bought a big saw, but it has no teeth.





OUR SERVICES
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GALLERY
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138 W 25 St. New York, NY 10001 800-303-1215 212-367-9888

CONTACT

info@nywflooring.com



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STARNET COMMERCIAL; FLOORING CORPORATION.

FLOOR COVERING INSTALLATION CONTRACTORS

ASSOCIATION. Created by · WWW.G-HDESIGN.COM · KGLOVER@HOME.COM.

www.flooringtechnologies.com/ - Cached - Similar

#### Marley Floors - Untitled Document ::

Adagio 2000 Dance **Floor** The ultimate stage and dance **floor**. It is tough and durable, made of a very heavy duty, slip resistant vinyl. ...

www.danceequipmentintl.com/content/mfloors.html - Cached - Similar

#### [PDF] to download Show Brochure & Floor - Untitled



File Format: PDF/Adobe Acrobat - Quick View

FORBO **FLOORING**. KANARY'S LANDSCAPE. ODNR DIVISION OF WILDLIFE. SHEARER'S FOODS .... DA VINCI

FLOORS & GRANITE. H JACK'S PLUMBING. L'OCCITANE EN PROVENCE ...

www.homeandflower.com/.../Cleveland%20Home%20&%20Garden%20Show%20Brochure.pdf - Similar

#### Untitled Document 🏠

New York Wood **Flooring**. site design by sasmediainc.com & nycdes1gn.com. k. Copyright © 2006 New York Wood **Flooring** / All rights reserved. skip intro ...

www.nywflooring.com/ - Cached - Similar

#### [PDF] Untitled 🏗

File Format: PDF/Adobe Acrobat - Quick View traditional, glued laminate **flooring**, and because there is no glue, Uniclic is much easier and ... It is best to sit on the installed part of the **floor**, so ...

www.quick-step.com/media/divers/installation/noblesse/EN.pdf - Similar

#### Untitled Document :

ľ





CALIFORNIA STABLE STATE OF THE STATE OF THE

About 895,000 results (0.56 seconds)

Advanced search

Sponsored links

Everything

PAID

Maps More

Show search tools

REE!!!

#### New York Wood Flooring

www.nywflooring.com 25% off custom borders. Refinishing Free Estimates. 25th St & 6th Ave.

#### New York City Wood Floor

www.WoodFloorByClassic.com Hardwood, Engineered, Laminate. Free In-Home Estimate! 212-619-2269

#### Wood Flooring NYC

NY-Floorman.com/HardwoodFloors Call For A Free Hardwood Flooring Estimate!
Serving All Of Manhattan.

#### Local business results for wood flooring near New York, NY FREE!!!



New York Wood Floors Inc. - Hardwood Floor Specialists in NY www.woodfloorny.com - (212) 655-5797 -12 reviews













More results near New York, NY »

New York Wood Floors - Hardwood Floors and flooring in New York ... 
Wood Floors in New York - WoodFloorNY specializes in hardwood floor refinishing but also offers a full range of services to accommodate your hardwood ...

www.woodfloorny.com/ Cached - Similar

Sponsored links

#### Free Hardwood Install

Free Installation on Hardwood Flooring. Ends 7/4/10 empiretoday.com

#### **New York Wood Flooring**

NY Floor Installation. Over 30 Yrs Experience. Low Rates, Call Today! www.newyorkfloorman.com

#### Wood Flooring for Less

Up to 71% Off Flooring! Great Low Prices Everyday. Full Price Match. www.LumberLiquidators.com 14 E Wesley Street, So. Hackensack, NJ

#### 72% Off Hardwood Floors

Warm Rich Natural Tones. Low \$1.84sf. Buy Now & Save! www.SimpleFloors.com/free-samples

#### **New York Flooring**

Take Advantage Of Our Special Offer & Save \$100 On Flooring! NewYork.FlooringAmerica.com

#### Bellawood Hardwoods

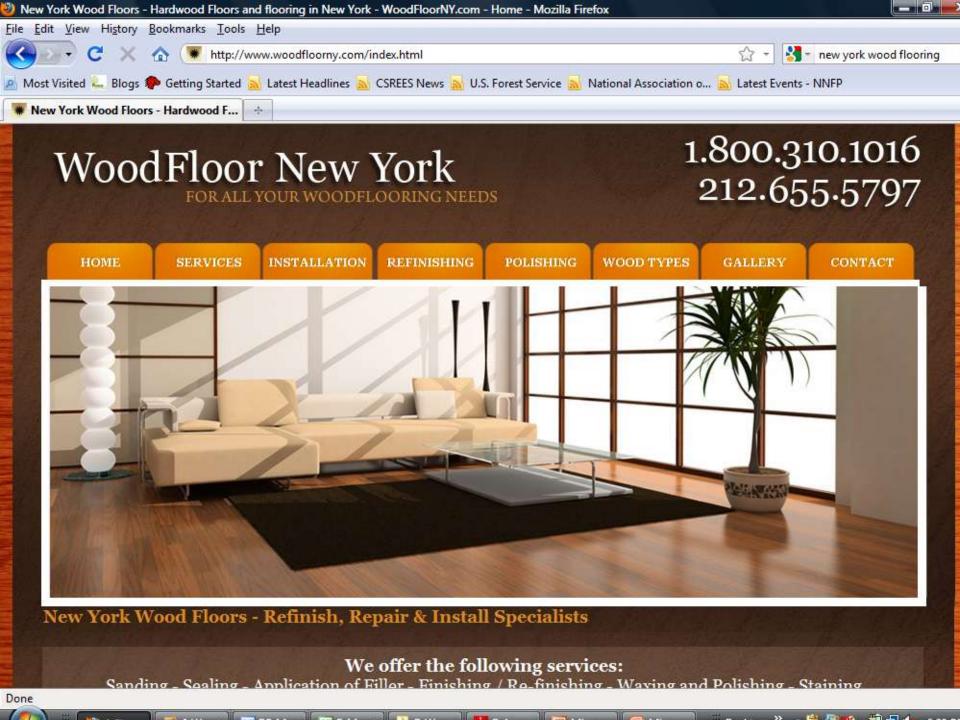
Beautiful Flooring with a 50 year Warranty! Buy Now. www.Bellawood.com

#### Carpet One® Flooring

Free In Home Measure & Coupon From Carpet One. A \$250 Value, Now Free! www.CarpetOne.com
New York, NY

#### Floor Stripping & Waxing

Complete Floor Treatment Services Call for a Free Quote 212-744-8696 www.allbrightservices.com New York, NY



# SEO Example 2

Hickman Lumber- locally owned FSC certified logging and lumber company



fsc wood flooring

Page 3 of about 92,000 results (0.20 seconds)

Advanced search



🛂 Everything



▼ More

#### All results

Fewer shopping sites More shopping sites

More search tools

#### Kährs Hardwood - Green Building Supply A

Kahrs flooring utilizes FSC certified hardwood flooring from dozens of species to form a wide plank engineered floating floor. Kahrs flooring requires no ... www.greenbuildingsupply.com/.../NaturalFlooring/KhrsHardwood/index.cfm -

Cached - Similar

#### Bamboo Wood Flooring from Smith & Fong Earns FSC Certification ... 🏗

Apr 14, 2008 ... Awhile back, when TreeHugger Lloyd asked if bamboo flooring was really TreeHugger green, he noted that the lack of chain of custody ... www.treehugger.com > Design & Architecture - Cached - Similar

#### Duluth Timber Company, premium reclaimed wood, FSC-certified, now ... 😭 Our reclaimed timbers, lumber, flooring and other recycled woods are salvaged ... All Duluth Timber Company wood is certified as FSC-Recycled 100% through ... www.duluthtimber.com/ - Cached - Similar

#### FSC Certified Wood Flooring 😭

The FSC logo on a product provides consumers with an assurance that the wood they use comes from forests managed in an environmentally and ... www.hickmanwoods.com/AllMountain/AMaboutFSC.html - Cached - Similar

BuildingGreen.com LIVE: Armstrong FSC-Certified Wood Flooring by ... : Jan 20, 2010 ... When asked if Armstrong might shift its entire hardwood flooring business to FSC-certified product, Call told BuildingGreen that there isn't ... www.buildinggreen.com/.../Alexs-Cool-Product-of-the-Week--Armstrong-FSCCertified-Wood-Flooring - Cached

#### Wide-Plank Maple FSC Hardwood Flooring | DuroDesign 🕸

FSC certified oak hardwood flooring in 20 beautiful colors from DuroDesign. www.duro-design.com/index.cfm/page/maple.widePlank/ - Cached - Similar

#### FSC Engineered Exotic Flooring | FSC Engineered Floors | Tropical ... 😭 FSC Hardwood Engineered Flooring and Floors - Specializing in Exotic and Domestic FSC

Flooring, and Engineered Prefinished Solid Hardwood. www.novausawood.com/fsc-engineered-flooring.aspx - Cached - Similar

#### Real Wood Floors: National Wood Flooring Association Forms ... 😭

The FSC Procurement Group was formed as part of the NWFA's Responsible Procurement Program, which recognizes wood flooring companies that work to sustain ... www.prnewswire.com/.../real-wood-floors-national-wood-flooring-association-formsanvironmental-group-70182497 html - Cached

### **ALLEGHENY MOUNTAIN**

HARDWOOD FLOORING

HOME

**ABOUT** 

GALLERY

**ORDERING** 

#### About the Forest Stewardship Council

The Forest Stewardship Council (FSC) is an independent, non-profit, non-governmental organization with diverse representation including environmental institutions, timber and trade organizations, forestry professionals, indigenous peoples' organizations, community forestry groups, and forest product certification organizations from 25 countries. The Council accredits certification bodies and promotes voluntary, third-party certification. The FSC logo on a product provides consumers with an assurance that the wood they use comes from forests managed in an environmentally and socially responsible manner.

> For further information on forest certification visit these sites:

Forest Stewardship Council (FSC)
Rainforest Alliance





### **Certified Wood Flooring**

Guaranteed to come from Well-Managed Forests

#### What is forest certification?

The Forest Stewardship Council (FSC) is an international organization that accredits third-party certifiers such as Rainforest alliance. Forest management operations that meet the FSC principles and criteria for environmental, economic, and social standards are awarded the certification seal. Operations that purchase and sell FSC-certified products can achieve certification when they meet Chain-of-Custody standards.

#### What is the Rainforest Alliance's relationship to FSC?

The Rainforest Alliance performs the field audits and authentications that follow the principles and criteria of the Forest Stewardship Council (FSC). They verify that forest management is accomplished according to the FSC program and they verify that product integrity is maintained in a "Chain of Custody" from producer to user.

#### Why buy FSC certified flooring?

You will be letting other forest product companies, your customers, and the public know that you are actively supporting certified forest practices through your purchasing power. As more companies and individuals are empowered to make a difference and support responsible forestry, the entire forest ecosystem will benefit. By buying certified humber/flooring now you are helping to ensure future

#### **Stewardship Council**

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Forest Stewardship Council (FSC)
Rainforest Alliance





FSC Trademark © 1996
Forest Stewardship Council A.C.
SW-COC-000106 (view certificate)

#### Guaranteed to come from Well-Managed Forests

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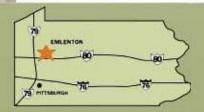
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Allegheny Mountain Hardwood Flooring is proud to be a FSC certified chain-of-custody member of the Rainforest Alliance.



Direct from our home to yours... flooring crafted from the region's high quality Appalachian hardwoods.



Page 15 of about 90,100 results (0.25 seconds)

Advanced search

#### Everything

More

results nder wheel

More search tools

#### FSC lpe at ABSWood.com 🕸 - 5:44pm

Independent, certification organizations are accredited by FSC to carry out ... to sell FSC certified products have tracked their supply back to FSC certified sources. ... dimensional framing, flooring, sub-flooring, wood doors and finishes. ... Georgia Deck | Illinois Deck | Pennsylvania deck | Atlanta Decks ...

www.abswood.com/pages/green - Cached

#### Old Growth Flooring product page - Stone Source :

The Old Growth Wood **Flooring** series includes 10 different types of wood. ... largely harvested from eastern North American, with some of the finest wood coming from western **Pennsylvania**. ... All of our Reclaimed Wood is **FSC Certified**. ...

www.stonesource.com/products/reclaimed\_wood/oldgrowth.html - Cached

#### Reclaimed wood for floors | Light House Sustainable Building Centre :

12 posts - 11 authors - Last post: 6 days ago

Looking for the cheaper car insurance in Allentown PA? ... All flooring is recycled and is LEEDS certified. ... In the lower mainland, BC, FSC products are available from Moriah Stutt, former Sales Manager at Eco-Lumber ...

www.sustainablebuildingcentre.com/.../reclaimed\_wood\_for\_floors - Cached - Similar

#### Contract Magazine 😭

Sep 11, 2009 ... Mechanical/electrical Engineer: Shine Engineering, P.A. General contractor: ... Flooring: refinished existing wood floors, FSC certified ...

www.contractdesign.com/.../e3i7495acaf0e8bd0e470b1aa445adcac7f - Cached

#### Flooring Companies & Contractors - Flooring Installation & Supplies 🌣

Give us a call today for a free estimate we serve all: NY, NJ, CT, PA - we are licensed ... Manufacturer of high quality FSC Certified Hardwood Flooring. ... www.flooring-companies.com/ - Cached

<u>Duro-design.com - Duro Design - Bamboo, Cork, FSC Oak, FSC Maple ...</u> 

Mar 12, 2009 ... FSC certification guarantees that DuroDesign maple and oak flooring has been made from environmentally and socially sustainable managed ... 

whois.domaintools.com/duro-design.com

Search Results - Tradweb: Custom Building & Restoration Services Susquehanna Timber Frames, P.O. Box 4922, Lancaster, PA 17604 -- Custom Timber ... Siberian Larch decking, siding, flooring FSC certified, naturally durable ... www.tradwebdirectory.com/search-region.html?-token=Q830 - Cached - Similar

Armstrong FSC-Certified Wood Flooring | GreenBuildingAdvisor.com & Lancaster, PA 17604. Phone: 717-397-0611. Toll-free: 877-276-7876 www.armstrong.com. Listed in: FSC-Certified Wood Flooring ...



Guess there is no FSC certified wood grown in Pennsylvania?

# Search Engine Optimization

- Make sure google can see what you're doing
- Include words your customers will search for
- Update your site regularly
- Get "incoming links" from other sites (EG Sustainablewoods.com)



# SustainableWoods.com

- A one-stop shop for many local forest enterprises
- Helps generate traffic for members
- Can promote small forest enterprises as an umbrella at shows, in promotions, etc.
- Links for SustainableWoods.com help members' search rankings





## SUSTAINABLE WOODS NETWORK Helping you give the gift of forests...











TOYS & GIFTS

**GREEN BUILDING** 

SPECIALTY

HOUSEHOLD

**FEATURED ARTISAN** 

#### SIGN UP FOR SUSTAINABLE WOODS NEWSLETTER

When you give gifts made from local and sustainable wood you're not just giving objects of beauty and usefulness, you're also giving the gift of healthy forests, clean water, and clean air."

Colin Donohue - NNFP

#### What is the Sustainable Woods Network?

This site was developed to help people like you locate wood products that will have a positive impact on the world.

Local products can support rural economies, help sustain forested landscapes threatened with development, and can reduce the environmental impact of shipping goods from far off locations.

Green Certified wood, like ESC certified wood, can contribute to improved forest management

Our Sponsors Weyerhauser Family Foundation

Links MEMBER LOGIN MEMBER HELP





SUSTAINABLE WOODS NETWORK Helping you give the gift of forests...

#### **GIFTS & TOYS**

HOUSEHOLD

#### GREEN BUILDING

- FLOORING
- PLANKS
- COUNTERTOPS
- CABINETS
- LUMBER
- WINDOWS
- TRIM
- BANNISTERS
- DECKING
- FENCING
- BEAMS
- PANELING
- MANTELS

#### SPECIALTY & ART

#### FIND PRODUCTS BY STATE

CALIFORNIA

COLORADO

ILLINOIS

#### SUSTAINABLE WOODS PRODUCTS **GREEN BUILDING**

YOUR QUERY SHOWS 43 PRODUCTS YOU ARE ON PAGE 1



UPPER MISSISSIPPI CERTIFIED FOREST PRODUCTS GROUP



BLUE RIDGE FOREST COOPERATIVE VA



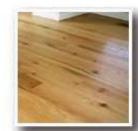
CITILOG NJ



CITILOG NJ



CITILOG NJ.



APPALACHIAN SUSTAINABLE DEVELOPMENT VA







#### FEATURED ARTISAN



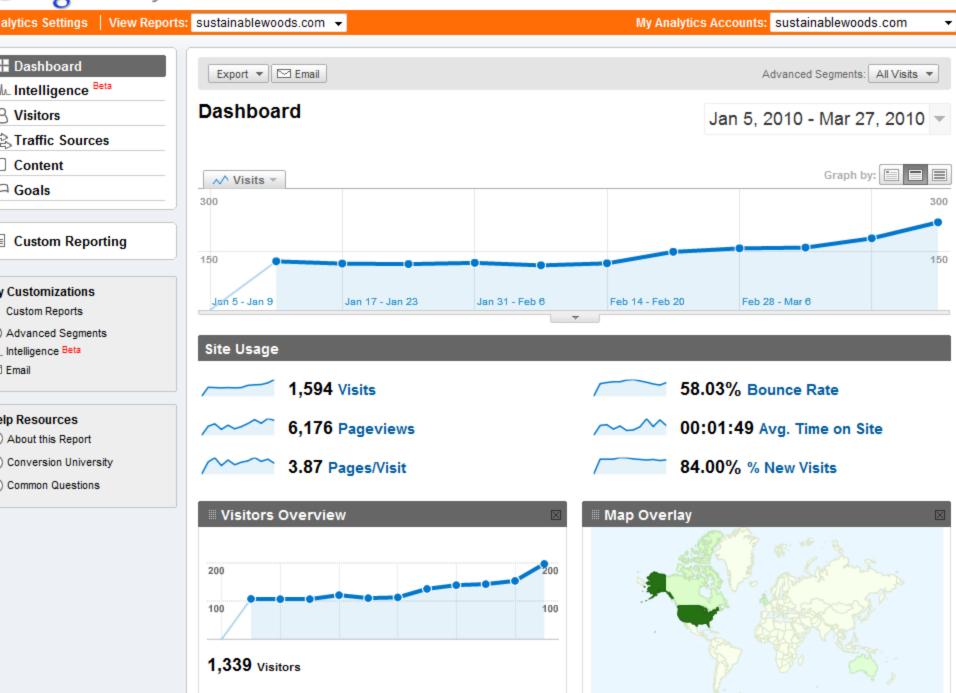
VERMONT WOODS STUDIOS

# Tools For Search Engine Optimization

 Google Analytics- a free service with rich information for producers.







**Joogle** Analytics



#### **Top Traffic Sources**

Sources	Visits	% visits	Keywords	Visits	% visits
google (organic)	930	58.34%	sustainable wood	193	18.87%
(direct) ((none))	320	20.08%	sustainable woods	127	12.41%
images.google.com (referral)	112	7.03%	appalachian sustainable developm	37	3.62%

Conversion University Common Questions

elp Resources About this Report

Email



Everything

More

results

nder wheel

More search tools

#### sustainable woods

Search

SafeSearch strict ▼

Advanced search

About 2,500,000 results (0.31 seconds)

Sustainable Woods Network: Fine wood products from sustainably ... 
A network linking community forestry groups from across North America with consumers interested in sustainably sourced products and with woodland owners ...

www.sustainablewoods.com/ - Cached - Similar

#### What is the Sustainable Woods Network \$\price2\$

Sustainable Woods Network logo. Location: ... SIGN UP FOR SUSTAINABLE WOODS NEWSLETTER. Sustainable Woods Newsletter: ...

www.sustainablewoods.com/Forms/newsletter.php - Cached

■ Show more results from www.sustainablewoods.com

### Certified TNW FSC Minnesota native woods green sustainable ... \( \text{\$\pi\$} - 2 \text{ visits } - \text{\$\text{Apr}} 23 \)

An organization committed to **sustainable** management of our forests and to improving the economies of our forest-based communities; TNW / True North **Woods**®. ...

www.truenorthwoods.com/ - Cached - Similar

#### Kickapoo Woods Cooperative 2 - 4 visits - 6/26/09

Kickapoo Woods Cooperative, Sustainable forestry services for landowners of the Kickapoo Valley and neighboring watersheds ...

www.kickapoowoods.org/ - Cached - Similar

#### Sustainable Woods 🕾

Sustainable Woods. Commercials. Sustainable Woods Local Economy · SW Sustainable Forestry ... All rights reserved. Appalachian Sustainable Development.

www.sustainablewoods.biz/ - Cached - Similar

#### What is sustainable wood? | B & R Construction Inc. :

Feb 23, 2009 ... Learn what **sustainable wood** is, why we need to use it and where to find kitchen or bathroom cabinets and other cabinetry made with ... brooni com/2009/02/what-is-sustainable-wood/ - Cached - Similar

#### Sustainable Woods 🕸

We also stock a variety of local and regional, sustainably harvested **woods**. Species include Cedar, Maple, Blued Pine, and Elm. Call us to find out what we ... www.thenaturalabode.com/.../sustainable\_woods/sustainable\_woods.htm - Cached - Similar

#### SUSTAINABLE WOOD PRODUCTS: Reclaimed Wood Products and

Furniture ... 🕸

TREES FOR A CHANGE We Plant Trees as Gifts for All Occasions, and Offer Recycled

## **NNFP's Website HELP Team**

#### 1. Evaluate your current site on

- Technical structure
- User friendliness
- Search engine friendliness
- Based on your business goals and target market

With a Website Wellness Checkup

	→National Network v → Website*	Wellness-Check
able-of-Contents¶		
Cover		1
Table of Contents		4
Introduction		
Website Strengths		
Technical Specs		
User Interface		5
Search Engine Optimization	*	
Conclusion		



# 2. Web Development

- 1. Plan a new website or rebuild
- 2. Create a small, easy-to-maintain website
- 3. Create an e-commerce site that is easy for you to add and remove products
- 4. Create a larger site with custom programming
- 5. Update your existing site to a cleaner look and current technologies.













5. Website look and feel upgraded. No programming changes





New site

5. Both Look and Feel and programming updated.

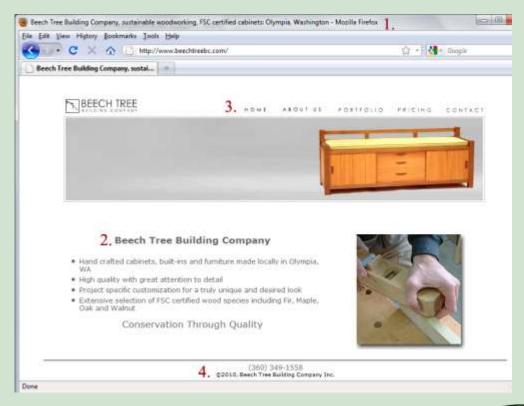


# 3. Improve your Search Engine Positioning

BeechTreeBC.com could not be found in the search engines except for its business name.

- -Now shows up for searches for fsc certified cabinets
- Now shows up for searches in the Seattle area
- Now has a presence on Google Places.

. . .





# 4. Training – one-on-one or group

#### Work with your developer

to upgrade skills to new technologies and coding standards

Train you on how to update your existing or new website

Train you on how to improve your search engine positioning



### **How is Your Site?**

Website inventory workbooks available after the presentation.





# National Network of Forest Practitioners <a href="https://www.nnfp.org">www.nnfp.org</a>

**NNFP Website HELP Team** 

740-593-8733

